

# Technical Bulletin – VA CT45 Pocket Scanner Launcher Licensing is Expiring

2/8/2023

Bulleting: TB20230210

## Issue / Question

This technical bulletin addresses an alert stating a term license will expire issue for the Launcher software application on the Honeywell CT45. The scanners are supposed to have a perpetual license.

## Applicable to

Scanner Models	
Intermec CK3	No
Honeywell CK65	No
Honeywell CT45	Yes

Applications Affected	
ENNX	No
PRCUS	No
PRCPH	No
Maximo	No

## Symptoms

A pop up window titled “License Info” appears and states the “term license” will expires in xx days.

## Diagnosis

The license file was not correctly loaded onto the scanner.

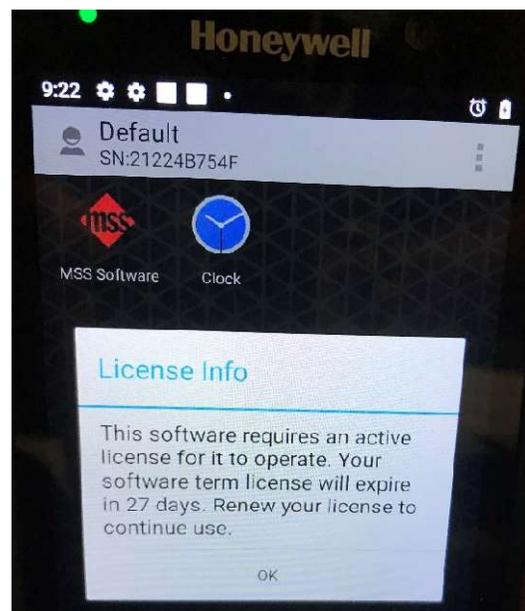
## Repair Time

Approximately 5 minutes.

## Resolution

Place the settings file Veterans Health Administration\_launcher.xml file on the scanner. The steps to complete this procedure are:

1. Connect the scanner to the PC with a USB cable. Either using the pocket scanner dock or direct



connect USB cable. Once the scanner is connected. Go to the PC. On the computer, the scanners folder can now be seen via Windows File Explore. Navigate to:

**This PC > CT45 > Internal shared storage > honeywell > persist**

2. The xml file was contained within the zip file where this document was found. You may also find it by searching mss-software.com for Technical Bulletin TB20230210.
3. Drag and drop the new file DataCollectionService.xml into the “persist” folder to replace/overwrite the existing file.
4. Reboot the scanner and verify the license warning no longer appears.

